

Chair, Health Overview & Scrutiny Panel
Customer, Community & Democratic Services
Portsmouth City Council
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL

18 January 2013

Dear Councillor Eddis,

Re. Update letter from Solent NHS Trust

Please find to follow an update from Solent NHS Trust notifying the Health Overview & Scrutiny Panel of any changes to the Trust's services in Portsmouth and supplementary activity that the Trust feels the Panel should be aware of.

- Special and occasional care dental services

The Southampton, Hampshire Isle of Wight and Portsmouth (SHIP) Board has approved the recommendation to award the Special and Occasional Dental Services contract to Solent NHS Trust. We are the preferred bidder and a contract will be awarded, subject to mobilisation and contract signature. This contract will begin on 1 April 2013.

This service will provide dental care to patients across Hampshire, Portsmouth and Southampton with special needs, who have been referred with physical, sensory, intellectual, mental, medical, emotional or social problems that have prevented them from accessing care in the general dental services. This service will also cover Haslar IRS (Immigration Removal Centre), formerly Haslar Prison and Winchester Prison.

In accordance with the SHIP tender specification, the service will be reducing the number of operational clinics from 25 to 18, from 1 April 2013. A Marketing Communications plan is in place to ensure current service users are aware of the proposed clinic changes. This will include posters and business cards in each site and a text message detailing the changes. There will also be information on the Solent NHS Trusts corporate website as well as new website being launch specifically designed for the service. If you would like more information on the clinic closures and details of the specific clinics affected, please email lauren.riddle@solent.nhs.uk

If you would like to refer someone to this service because of their special needs, please contact the Dental Administration Office on 023 8069 8676. However, if you or a friend/relative has a need for NHS general dental care

and you do not have your own dentist, please visit www.hampshiredentalhelpline.nhs.uk for information on availability and how to access NHS dental services.

The Chlamydia Screening Programme in Portsmouth

The Chlamydia Screening Team has launched a campaign to encourage 15-24 year olds across Hampshire to screen for chlamydia. As part of this campaign, the team will be attempting to create a new world record for the highest number of people screened for chlamydia in a 24 hour period across five venues. Two of these venues will be in Portsmouth: Portsmouth University and Liquid nightclub. The Chlamydia Screening team is aiming to screen around 2500 over the course of 24 hours. The campaign will be supported by marketing communications campaign that educates young people about the infection and how they can protect themselves and others. We will update you on the team's progress in our next update.

- Right place right time – Community Assessment Lounge opens at Queen Alexandra Hospital (QA)

Solent NHS Trust is working in partnership with Portsmouth Hospitals NHS Trust and Southern Health NHS Foundation Trust to coordinate the care for frail and elderly people (over the age of 65) attending the QA Emergency Department.

The Community Assessment Lounge (CAxL) was opened in December 2012 and is based at the Queen Alexandra Hospital in Cosham. The service is open seven days a week, 10am-10pm.

The overall aim is to help prevent avoidable acute admissions, and to minimise the need for them. The CAxL is a clinician led specialist community assessment service, that provides multidisciplinary assessment and discharge programmes for the relevant patients.

The CAxL will put in place the right support and measures to enable patients to be discharged safely and in a timely way, back in to the community.

The service has been commissioned to support the over 65 population, but if there is a patient under this age who meets the below criteria, they may still be considered as appropriate.

The service will support patients who are medically stable, with a specific nursing or therapeutic need that can be met in the community, or need to access social care.

Patients must be registered with a GP in Portsmouth City or Fareham and Gosport or South East Hampshire.

CAXL has been established to support people with significant unresolved medical or psychiatric needs; people whose cognitive or behavioural impairments make it unsafe for them to be managed in an open access unit; people with a diagnosed mental health problem that requires proactive intervention from a mental health team; people with an active infection control issue, for example Norovirus or Clostridium difficile; patients under the age of 18 years People with known Substance/Alcohol misuse issues.

For more information, contact Cate Leighton
catherine.leighton@solent.nhs.uk,
023 9228 6000 Ext:3767 or Ext:6411

- Your Solent NHS Trust meet the Clinicians event in Portsmouth

On Tuesday 20 November 2012, senior clinicians and managers from across the Trust met GPs from Portsmouth at Your Solent NHS Trust Meet the Clinician's event at the Hilton Hotel, Portsmouth.

The event provided an excellent opportunity to create stronger working relationships with GPs to benefit our patients, whilst showcasing Solent's services. In addition to an update from Chief Executive, Dr Ros Tolcher, on our plans to become a Foundation Trust this year, there were presentations on Diabetes by Dr Partha Kar and Adult Mental Health by Dr Mustafa Soomro, other presentations included Health Visiting, Musculoskeletal Service and Care of the Elderly. There was an opportunity for GPs to give their feedback on our Trust and our services, which was really constructive. We received a tremendous amount of support from services coming along and promoting their services by having stands. These services included Speech and Language Therapy, Community Development Workers, Learning Disabilities, Health Visiting and lots of others. Going forward, Solent NHS Trust will continue to build its relationship with CCGs and GPs in Portsmouth by organising face to face meetings in the GP setting and attending the Portsmouth TARGET day for GPs on 30 January at Portsmouth Football Club.

- Encouraging young people from Portsmouth to become members of the Trust

Keen to maximise opportunities to recruit young people in Portsmouth, Solent NHS Trust's Membership team has been working with the Portsmouth Youth Parliament to secure their input on the materials that will be used to recruit young members in Portsmouth. We are also due to meet the Chair of the Youth Parliament, Georgie Boxall, and Kat Jenkins, who oversees the Youth

Parliament at Portsmouth City Council to discuss other joint activity with the group and young people in the area.

In addition to this, the Membership team is going to Fareham College at the end of January for their Equality and Diversity Week and attending a college health fair at Highbury College in February to tell young people more about Solent NHS Trust and encourage them to become members.

We will also be visiting Paulsgrove & Wymering Healthy Living Centre in early February to speak to patients and encourage them to become Trust members.

For more information in any aspect of this briefing, please contact Samantha Gibson, Head of Marketing Communications at NHS Solent NHS Trust on 023 80608935 or email Samantha.gibson@solent.nhs.uk

Yours sincerely,

A handwritten signature in black ink, appearing to read 'J. Austin', with a stylized, cursive script.

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